



**EVASERVE**  
**Evaluation system of information services**

# EVASERVE - EVALUATION SYSTEM OF INFORMATION SERVICES

- VTT develops an evaluation tool applicable to the entire lifespan - from user needs to impacts - of information services. The whole value network can be covered by the tool.
- Extensive evaluation provides vital information for the developers of services and decision makers. The tool is useful also in cases where co-operation models between private and public sectors are sought.
- Although the tool is developed especially for information services of transport and logistics, it is suitable also for other information services.
- The modular structure of the tool enables flexible evaluation customization by taking into account the essential viewpoints without making the evaluation process unreasonably tedious. The contents of the evaluation models can be easily updated. New modules can also be added and old ones removed when needed.

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